

**IPAV Annual Lettings Conference**  
**Saturday 17 November 2018**  
**Louis Fitzgerald Hotel, Naas Road, Dublin 22**

- 9.00am**      **Registration, Tea & coffee**
- 9.30am**      **Welcoming remarks**  
*Ella Dunphy, IPAV President*
- 9.40am**      **The operation of the Residential Tenancies Board (RTB)**  
*Rosalind Carroll, Director RTB & Claire Diggin, Head of Dispute Resolution*
- 11.00am**      **Break**
- 11.15am**      **Updates on the Housing Assistance Payment Scheme (HAP)**  
*Marguerite Ryan, Principal Officer, HAP & Social Housing Co-Ordination Unit, Dept of Housing, Planning & Local Government.*
- 12.00pm**      **New Standards for the Private Rented Sector**  
*Colm Smyth, Principal Environmental Officer, Dublin City Council Housing & Residential Services*
- 12.30pm**      **Lunch and Photo Opportunity**
- 1.15pm**      **Taxation Issues**  
*Shay O'Brien, PKF Tax Advisors*
- 2.30pm**      **Commercial Lettings**  
*Michael Crowley, PF O'Reilly Solicitors*
- 3.45pm**      **Summary & Concluding Remarks**  
*Tim Ryan, Lettings Conference Co-ordinator*
- 4.00pm**      **End of Seminar**

**Please note:** All sessions will include a Q & A session for members